



**The security of Tangoe and our customer data is a top priority.**

This vulnerability would have allowed an attacker to gain access to network traffic management systems. Tangoe uses SolarWinds Orion for the management of network switches, routers and firewalls.

**What we did:**

Our review of logs, including those collected by our Managed Security Service Provider, did not show any unusual or unauthorized traffic. We checked for changes to our network equipment, including the perimeter firewalls. **No customer systems were affected.** We continue to review IOC's and actively monitor the system.

**What's next?**

SolarWinds will issue a follow-up patch. We will evaluate reactivating the system based on SolarWinds' guidance.

We will provide these updates as they occur.

Questions? Please contact [securityteam@tangoe.com](mailto:securityteam@tangoe.com)

Sincerely,  
Tangoe Security Team