

# Managed Services

Tangoe’s outsourcing services provides access to skilled expertise, reduced overhead costs and increased efficiency, so your employees can focus on the business.

Companies today are outsourcing for more than reducing costs. Having the varied routine and non-critical tasks outsourced allows your business to utilize employees in a more skillful way.

Employees spend countless hours performing manual tasks which can be susceptible to error, costing your company even more money. Loading invoices into the system, paying bills, tracking payments and managing contracts are all time-consuming tasks which need to be performed accurately and on-time.

Enable your employees to focus less on these routine tasks and more on core areas of the business with Tangoe’s Managed Services. With Managed Services, you will gain access to Tangoe’s skilled experts when managing your device procurement and troubleshooting, help with optimizing costs, managing contracts and professional assistance with budgets and forecasting.

## Key Services:

- **Fulfillment:** Ensure every order is submitted properly and processed leading to clear visibility into inventory and expenses
- **Logistics:** Ensure all corporate devices are ready for use and manage any defects or lost devices with repair and replacement services
- **Invoice Processing & Management:** Retrieve the status of every invoice from loading to processing, auditing and allocation of costs, tracking and carrier billing
- **Expense Management:** Audit or dispute resolution, cost optimization and faster invoice processing for your fixed and mobile expenses

## Benefits:

### Gain access to expert resources

With Tangoe’s vast experience in the technology management industry, you will benefit from qualified and skilled management for your technology resources.



### Reduce labor costs

Outsourcing saves you money on salary and benefits as well as eliminating the need for employee training.



### Increase efficiency

Pay bills on time, eliminate late fees and tack all technology spend.



### Uninterrupted Service

With Managed Services, you will receive ongoing assistance versus having to find back-up when employees are out of the office.



- **Helpdesk:** Address challenges quickly and proactively for mobile users.\*
- **Financial Management:** Budgeting, forecasting, and performance measurement to reduce costs and increase process efficiencies
- **Contract Management:** Ensure your technology costs are what they should be and track all contracts

For more information on Tangoe Managed Services, visit [www.tangoe.com](http://www.tangoe.com) or call 1.844.484.5041.