

# Call Accounting

Know what calls are being made, by whom, to who, when and where so you can protect your enterprise and accurately chargeback expenses.

You need an effective way to manage and allocate charges from company-wide telecommunication services. Cost center managers often receive an incomplete picture of costs associated with these services, which negatively affects budgeting, forecasting and regulation compliance.

Tangoe's Call Accounting provides an easy, automatic way to track all types of call activity across all geographies, diverse telephony systems and millions of records per month so you can comply with regulations and gain visibility and accuracy into your telecom expenses.

## Key Benefits and Features:

- **Call detail recording:** Monitors system usage, identifies unauthorized use, and tracks call time by capturing, normalizing, and categorizing call detail records so you can gain visibility into your communication costs and protect against organizational threats.
- **Chargeback:** Provides a consolidated view of all expenses (including voice, data, mobile, conferencing, remote access, cloud, etc.) so you can chargeback to business units for clarity into telecom spend across the whole enterprise and highlight any billing errors
- **Re-billing:** Collects, analyzes, and processes electronic wholesale and retail data so you can accurately rebill end-users so telecom spend is allocated to the right business units

With Tangoe's Call Accounting services, you can get the complete picture of your allocated costs so that you can better manage your budgets and plan for future expenses.

## Elevate Security and Allocation

Generate reports and scorecards showing outgoing and incoming call activity, type of call and phone number charges for each user to protect your employees and your business.



## Prioritize Billing Accuracy

Obtain usage by vendor and compare contract rates against billing to gain insight into over-billing, under-billing and missing tariffs.



## Increase Productivity

Track usage of top performers against low-performers for insight into the telecommunications services that are delivering results and helping employees reach their goals faster.



Tangoe Call Accounting provides the capability to receive, process, and allocate to designated cost centers or business units/locations any kind of fixed transaction-based expense, one-time, or recurring charge.

For more information on Tangoe Call Accounting, visit [www.tangoe.com](http://www.tangoe.com) or call 1.844.484.5041.