

Enabling UEM with Tangoe

When a worldwide vehicle auction services company needed help securing its mobile program infrastructure, Tangoe was there to optimize its UEM solution.

About the Customer

This customer is a Fortune 1000 worldwide vehicle auction services company with more than 17,000 employees in 330 locations spanning the United States, Canada, Mexico, and the United Kingdom.

A steady expansion, including the acquisition of multiple competitors, required this customer to assess its mobility program infrastructure. Tangoe was tasked with evaluating and providing recommendations to optimize this customer's Enterprise Unified Endpoint Management (UEM) solution.

This customer also wanted to ensure that the correct infrastructure and security measures were in place to monitor and enforce device policies while delivering work-required content to its more than 12,000 assets under management.

Delivering Control, Flexibility, and Security

This customer's complex mobility initiative permitted a variety of device operating systems, including iOS, Android, and Windows. In addition to mitigating the security risks this environment had the potential to create, this customer needed the control and flexibility to deliver secure data to its employees' mobile devices. This customer engaged with Tangoe's UEM Engineering Team to build, deploy, and monitor a solution capable of meeting its needs.

The Tangoe Managed Mobility Services Solution and Results

With key business objectives in mind, our engagement began with a comprehensive evaluation and redesign of this customer's UEM platform. A compliance matrix allowed this customer and Tangoe to discuss—in detail—all the necessary security restrictions to place on mobile assets and passcode requirements. To optimize this solution's deployment, gradual implementation took place across separate user groups, starting with those that were highly proficient in technology.

Key Pain Points

- Numerous program security risks
- Lack of control and flexibility to deliver secure data to user devices
- Minimal capabilities to enforce enterprise policies

The Overarching Solution

Tangoe Managed Mobility Services

Outcomes

- UEM optimization to secure data, support end users, and manage costs
- Ongoing UEM implementation, engineering, administration, and control

With the right UEM solution in place, monitoring and compliance enforcement became easier than ever for this customer. Thanks to proper monitoring and active alerts, end users are now more aware of what is required while this company has stronger data controls and capabilities in place.

Tangoe's Managed Mobility Services (MMS) works alongside this customer's UEM software to create a mobile environment where data is secure, end users are supported, wireless service costs are managed, and mobility information is visible. Using our experience gained while working with multiple Magic Quadrant-leading UEM platforms, Tangoe guides companies through implementing, engineering, administering, and taking control of UEM platforms.

About Tangoe

Tangoe helps its customers grow their bottom line. Leading global brands rely on Tangoe to increase productivity, reduce costs, and drive predictable results. The company's technology solutions are the global expense management and mobility services standards for the world's greatest brands who believe, like us, people work smarter when technology works for them. Learn how technology can make you work smarter at www.tangoe.com.